

# Help us help YOU!

As a patient of Primary Care Plus, you play a major role to better our facility. To make sure we not only meet – but exceed – the needs of each patient, our physicians are graded in a range of categories. With your help, we can continually improve our services and ensure our patients the highest quality of care.

## Here's how you can help us improve your care:

- Work with our team and follow your treatment plan
- Take medications that are prescribed for you
- Complete a patient satisfaction survey
- Drop a comment in the patient suggestion box
- Sign up for the “My Health Plus” portal to request prescription refills, schedule appointments, review your health records and ask your doctor a question.

## 2016 - 2017 Report Card: Primary Care Plus - Perkins

Measure	Score	Goal
Our patients with Diabetes had hemoglobin A1c (lab test) checked at least one time.	80%	87%
Patients whose high blood pressure is controlled.	85%	55%
Patients referred to a specialist that kept their appointment and we received a report.	40%	60%
Survey question answered by our patients: When you made an appointment for a check-up or routine care, how often did you get an appointment as soon as you needed?	93%	93%
Survey question answered by our patients: When the doctor ordered a blood test, x-ray, or other test for you, how often did someone from this office follow up to give you those results?	88%	93%